



VOLUNTEER RESOURCES LEADERSHIP Initiative

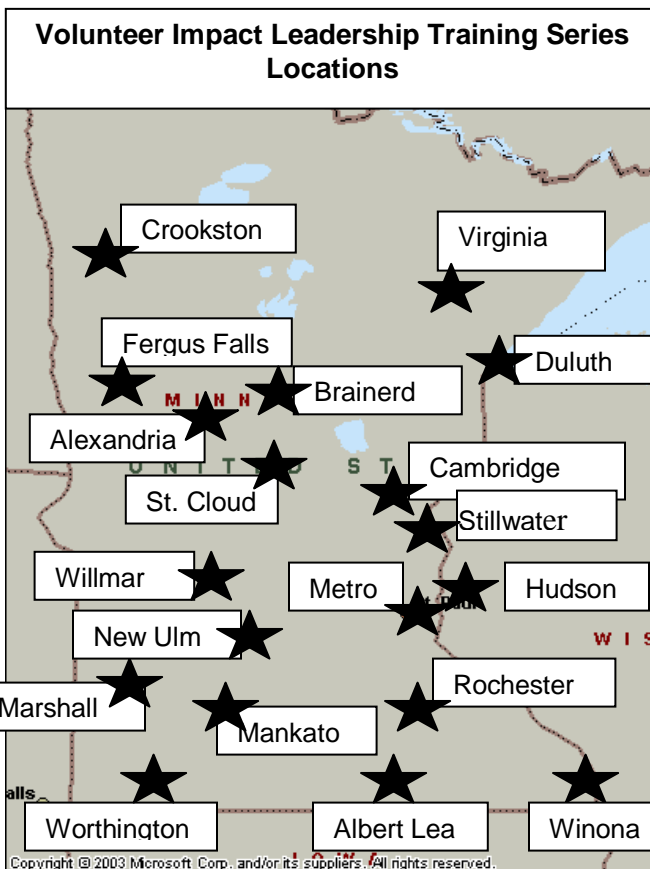
Highlights

November 1, 2005 – October 31, 2008

VOLUNTEER RESOURCES LEADERSHIP (VRL) is a three year capacity-building initiative to expand and strengthen volunteer resources leadership through strategies that create widespread systemic change in Minnesota and beyond.

VRL Initiative Partners

- Girl Scouts-Land of Lakes Council
- Minnesota Council of Nonprofits
- ServeMinnesota
- Mentoring Partnership of Minnesota
- Volunteer Centers of Minnesota



"I received so much information that I feel I can conquer the world".
Series Participant

"We could not have quickly created a high quality sustainable volunteer program without the MAVA training and follow-up contacts. Thanks!"
Series Participant

"A certificate helps me feel more qualified as well as having other respect that I am a professional in my field."
Series Participant

"The more I am able to contribute to training others the stronger I become in my confidence and skill in the field."
Series Trainer

"I am looking forward to our next session. I have put so much into practice already."
Member of a Network MAVA Helped Start

"What a great opportunity for nonprofits in the Fergus Falls area to be able to participate in the Volunteer Impact Leadership Series! Offering the training in out state Minnesota saves organizations valuable time and money and provides an additional incentive to attend. Thank You MAVA."

Series Host

Report to the Community

VOLUNTEER RESOURCES LEADERSHIP Initiative

*1051 leaders of volunteers trained
573 received Certificate in Leadership of Volunteers
Total attendance at trainings of 7,288*

Goal I: Strengthen volunteer resources infrastructure and competence throughout Minnesota.

- Best practices training curriculum purchased from volunteer leadership expert Betty Stallings and developed into the 12 hour, 8 module Volunteer Impact Leadership Training Series.
- The Volunteer Impact Leadership Training Series offered 34 times in 18 communities and through web seminars.
- 69 trainers were recruited from all regions of state and led modules in the series.
- Total attendance of 7,288 in VRL trainings.
- 49.6% of participants reported this was their first training on leadership of volunteers.
- 573 participants attended all 8 modules and earned Certificate in Leadership of Volunteers.
- 1051 individuals attended at least one module of the series.
- 94% of participants reported increased competence after completion of a module.
- Customized training:
 - Series done in-house by Habit for Humanity of Minnesota and for Family Pathways.
 - Specialized trainings designed for organizations and modules delivered at conferences.
 - Workshop on volunteerism co-sponsored with Initiative Foundation in Little Falls.

Goal II: Strengthen Minnesota's volunteer resources networks to create a structure for self-sustaining peer-to-peer professional development.

- Three new networks of leaders of volunteers started.
- Tool kit for building a peer professional network developed.
- Collaborative work with 12 networks of leaders of volunteers. Series co-hosted with 5 networks.

Goal III: Advocate with decision makers across the state for best practices, necessary resources and policy in volunteer resources leadership.

- Brochure developed on key messages for decision makers on investing in volunteers.
- Presentation made to groups of nonprofit executive directors and board members.
- 98% of surveyed decision makers reported an increased understanding of the importance of the volunteer program following a presentation and 97% indicated increased interest in building the program.
- 828 participants were trained on advocacy for resources and positioning of volunteer programs.
- In the six month follow up survey of series participants, 75% wrote they had advocated for their program after completion of training.

Goal IV: Strengthen community/organization abilities to recruit and retain volunteers.

- In the six month follow-up survey of participants:
 - 80% wrote they used the information to improve volunteer recruitment and 44% wrote volunteer recruitment had already improved.
 - 74% wrote they used the information to improve volunteer retention and 50% wrote volunteer retention had already improved



For additional information, contact Mary Quirk, VRL Project Manager at mquirk@mavanetwork.org.

MAVA would like to thank the following for their contributions to the *VOLUNTEER RESOURCES LEADERSHIP Initiative*

Funders

Bigelow Foundation
 Blandin Foundation
 Corporation for National and Community Service for VISTA members
 General Mills Foundation
 IMPACT Fund (seeded by The UPS Foundation, with additional support from Capital One Financial, Home Depot and AT&T Foundation)
 Initiative Foundation of Central Minnesota
 Jay and Rose Phillips Foundation
 Morgan Family Foundation
 Otto Bremer Foundation
 United Way of Southwest Minnesota
 United Way of the Brown County Area
 Saint Paul Foundation

VRL Oversight Committee

Carol Thompson, Chair
 Judith Russell, Chair
 Paula Beugen
 Lee Buckley
 Heather Cox
 Donna Gillen
 Jeanne Hanson
 Mary McLaughlin
 Lois Schmidt
 Molly Lamon Scott

Strategic Directions Committee

Judith Russell, Chair
 Sue Archbold
 Kate Burggraff
 Noreen Buhmann
 Beth Lewis
 Carol Engel
 Carrie Lennox
 Mary Quirk
 Janene Riedeman
 Polly Roach
 Missy Thompson

VISTA Member Hosts

Child Care Choices
 Hammer Residences
 St. Cloud Hospital
 SW MN Initiative Foundation
 United Way of Olmsted County

VISTA Members

Matt Altstiel
 Kathy Clingman
 Lindsay Holtz
 Amanda Kaufman
 Marrison Lewis
 Theresa Williams

Staff

Jessie Berns
 Katie Bull
 Kelly Heipp
 Mary Quirk

MAVA Board Presidents

Katie Bottiger
 Renee Cardarelle
 Valerie Jones
 Carol Thompson

Volunteer Impact Leadership Training Series Co-Hosts

Bremer Financial, Fergus Falls and Alexandria
 Bremer Bank, N.A., Willmar-Marshall Redwood Falls
 Bremer Bank, Grand Forks-Crookston-Warren
 Council of Local Organizations for Volunteer Enhancement (CLOVE), Mankato
 Council of Local Organizations for Volunteer Effectiveness (CLOVE), Albert Lea
 Community Volunteer Service and Senior Centers
 Crow Wing County Volunteer Coordinators
 Family Pathways
 Girl Scouts of Minnesota and Wisconsin River Valleys
 Habitat for Humanity of Minnesota
 Hands On Twin Cities
 Lakes Area Volunteer Association (LAVA)
 Minnesota Council of Nonprofits, Southern Minnesota
 Neighborhood Involvement Program
 Northland Volunteer Center

Retired Senior Volunteer Program (RSVP) of the Red River Valley
 Retired Senior Volunteer Program (RSVP) of Southwestern MN
 Southwest Initiative Foundation (SWIF)
 St. Cloud Area Volunteer Coordinators (SCAVC)
 St. John's Lutheran Home, Albert Lea
 Southern Tri-County RSVP
 True North Volunteer Center
 United Way of the Brown County Area
 United Way of Kandiyohi County
 United Way of Douglas & Pope Counties
 United Way of the Greater Winona Area
 United Way of Olmsted County
 United Way of Southwest Minnesota
 Virginia Regional Medical Center
 Volunteer Central MN/United Way of Central MN
 West Central Initiative
 Western Area City County Cooperative (WACCO)

Trainers Who Delivered Modules

Angela Fitzner, Abbot Northwestern Hospital
 Anne Makepeace, New Ulm Medical Center
 April McHugh, Mentoring Partnership of MN
 Barb Mullikin, Tubman Family Alliance
 Barb Tiggemann, DARTS
 Barbara Lundgren, Community Volunteer Service
 Barbara Semerad, National Marrow Donor Program
 Beth Forkner Moe, United Way of Greater Winona
 Beth Knutson-Kolodzne, St. Cloud State University
 Beth Mammenga, Goodwill/Easter Seals
 Beth Spande, Southern Tri-County RSVP
 Bridget Allen, Respite Program
 Cameron Kruger, Duluth Family YMCA
 Carla Reichel, St. John's Lutheran Home
 Charlotte Strei, St. Cloud Area RSVP
 Chris Fastner, Initiative Foundation
 Connie Kauppi, OutFront Minnesota
 Deanna Patenaude, RSVP of the Red River Valley
 Deb Kluck, Hospice of the Red River Valley
 Diane Raff, Merriam Park LAH/BNP

Elizabeth Ellis, MN Department of Corrections
 Erin Bowley, Consultant
 Heather Cox, Science Museum of Minnesota
 Heather Thorndson, MN State Community and Technical College
 Jackie Sinykin, Consultant
 Janene Riedeman, St. Cloud Hospital
 Janet Triplett, Volunteers of America
 Jeanne Nordstrom
 Jeanne Tramel Rasmussen, Guild Incorporated
 Jennifer Wucherer, St. Cloud Area RSVP
 Jessica Roschen, Mankato MS Walk
 Judy Lykins, Century College
 Julie Mohlis, Girl Scouts of MN and WI River Valley
 Karen Irwin, Vail Place
 Karin Mack, RSVP Volunteers United
 Karl Samp, Consultant
 Kate Burggraff, St. Louis Park Emergency Program
 Katie Bottiger, Hammer Residences
 Kayla Koep
 Kris Strobel, Red Cross
 Kristen Gacek, Hennepin County
 Lee George, Brain Injury Association of MN
 Leslie Perrett, Lutheran Social Services
 Lisa Braun, St. Cloud Area RSVP

Maggie McCarrick, Risen Christ Catholic School
 Marilynn Borland, Senior Resources of Freeborn Co.
 Marta Mersereau, Brainerd Public Library
 Mary Jones, American Horse Defense Fund
 Mary McLaughlin, St. Catherine's Church
 Mary Quirk, MAVA
 Mary Rivard, Community Volunteer Service
 Matt Altstiel, Northwest Suburban United Way
 Missy Thomas, Northwoods Interfaith
 Nancy Cross, Brainerd Community Action
 Nancy Iglesias, Habitat for Humanity
 Natalie Lu, Children's Hospitals and Clinics
 Patrice Reed, OSB, St. Benedict's Monastery
 Patricia McCleese, Habitat for Humanity
 Philip Losacker, Memorial Blood Centers
 Polly Roach, Mentoring Partnership of MN
 Sally Davis, Community Volunteer
 Sandra Burke, Girl Scouts of MN and WI Lakes and Pines
 Sandy Bergeron, Children's Hospitals and Clinics
 Sarah Butler, True North Volunteer Center
 Shannon Malovrh, East Range School to Work & Tech Prep Partnership
 Tamara Merchlewitz, Immanuel St. Joseph's
 Terry Straub, Hennepin County Master Gardeners
 Vicki Snyder, Catholic Charities
 Zeeda Mannuson, Hands On Twin Cities



People Who Earned MAVA's Certificate in Leadership of Volunteers, Sept. 1, 2006 – Oct. 31, 2008

Agnes Meium	Brielle Wacker	Doris Hagen	Jennifer Winterfeldt	Kristin Klaustermeier	Mary Jones	Ruth Neil
Aleisha Miller	Brigid McSherry-	Dr. Lawrence Olson	Jennifer Wucherer	Kristin Livdahl	Mary Mayne	Sadie Miller
Alice Englin	Scherer	Dustyn Heckman	Jennifer Zimmer	Kristine Parker	Mary Muirhead	Sally Davis
Alicia Toutges	Calli Estes	Elaine Baker	Jesse Goin	Kristyn Ebert	Mary Newkirk	Samantha Grant
Alison Boerner	Carleen Matosky	Elin Miner	Jessica Heller	Kurt Zilley	Mary Quirk	Samantha Greer
Alison Criss	Carmen Nomann	Elisabeth Degallier	Jessica Roschen	Laura Berdahl	Mary Richardson	Sandi Mackedanz
Alison Dahlin	Carol Bryan	Elise Moseng	Jessica Rosenberg	Laura Hammond	Mary Risner	Sandra Bahr
Alison Jirik	Carol Graumann	Elissa Schley	Jessica Schneider	Laura Lee	Mary Webster	Sandra Schlagel
Alison Troidahl	Carol Steinberg	Elizabeth Ellis	Jey Moon	Laura Newby	Maryellen Skan	Sandra Toogood
Aliisa Scrabbeck	Carol Roberts	Elizabeth Passe	Jill Chapin	Laura Winterstein	Matt Altstiel	Sandy Graves
Allison Runchey	Carolyn Klaver	Elizabeth Pedersen	Jill Leahy	Lauren Satterlee	Matthew Weld	Sara Umbreit
Amanda Fischer	Carrie Sporer	Emily Brown	Jill M. Fyre-Anderson	Laurie Brownell	Megan Davis	Sara Wessling
Amanda Gades	Cary Zwolski	Emily Killoran	Jim Favre	Laurie Lindblad	Megan Thorson	Sara Ziddon
Amanda Kaufman	Casey Torgerson	Emily Pohl	Joanie Braun	Laurie Mullen	Melissa Koch	Sarah Blanchette
Amber Nordland	Cassandra Fenelon	Eric David	JoAnn Lizakowski	Laurie Mullen	Melissa Winship	Sarah Drake
Amber Ochocki	Cathleen Godsall	Eric Stommes	Joanne Bartosh	Laurie Ziebell	Michael Foster	Sarah Jaycocks
Amelia Snetting	Cathy Rettig	Erica Dolmar	Jody Maroushek	Leanne Amy	Michele Bollenbeck	Sarah Krile
Amy Beseth	Catrice O'Neal	Erica Fricke	John Isch	LeAnne Freeman	Michelle Anderson	Sarah Laulunen
Amy Lloyd	Cecilia Snook	Erik Halaas	Jolene Chestnut	Lee Ann Bera	Michelle Arnold	Sarah Libbon
Amy Lunderby	Celina Martina	Erin McNiff	Joline Hovland	LeeAnn Howard	Michelle VanEyll	Sarah McClure
Anderson Wingfield	Chad Kaushagen	Erin Rupp	Jonathan Saphira	Leon Axtman	Mickey Gebhard	Sarah Mullenbach
Andrea Harrison	Charlene Hennen	Erna Krueger	Joni Carlson	Leslie Perrett	Mike Moline	Sarah Schindhelm
Andrea Hydukovich	Cherise Robb	Evy Hatjistiianos	Joni Quam	Lexi Siatos	Missy Dreckman	Sathiya Karthikeyan
Andrea Paquette	Cheryl Schindler	Faisa Aden	Josh Simenstad	Liana Michelfelder	Misty Thompson	Scott Hall
Andy Post	Christa Evert	Fay Finn	Josh Waderich	Linda Albrecht-Norby	Molly Doran	Shannon Malovrh
Angela Bostrom	Christina Hutchinson	Fayme Stringer	Joy DesMarais	Linda Bedard	Molly Lamon	Shari DeBlicke
Angela Hutchinson	Christine Evenson	Frederic Schulte	Juanita Cherry	Linda Bennett	Mona Wagner	Sharon Crawford
Angela Mott	Christine Hilbert	Gail Harris	Judy Bernat	Linda Blaser	Monica Husen	Sharon Dexheimer
Angela Severson	Christine Huff	Gail Johnston	Judy Plucker	Linda Johnson	Muriel Pfeifer	Sharon Flatten
Angelique Flack	Christine Midthun	Gail Yost	Judy Sabin	Linda Peterka	Nancy Betts	Sharon Mace
Angie Deegan-	Christine Niska	Gale Nelson	Julie Christensen	Linda Quammen	Nancy Johnson	Sharon Notch
Herrmann	Christine Stout	Gigi Fitzpatrick	Julie Dyste	Lindsay Holtz	Nancy Lazenga	Sharon Rustad
Angie Gukeisen	Christy Johnson	Gina Carpenter	Julie Guth	Lindsay Merrick-	Nancy McDougall	Sheila Kreger
Ann Felton	Claire Anderson	Ginger Myers	Julie Huck	Thompson	Nancy Pedersen	Sheila Snapp
Ann Mosack	Connie Allen	Gloria Garrison	Julie Mohlis	Linette Scharlemann	Natasha Taylor	Sheri Sander
Ann Terlizzi	Connie Barcus	Grant Rockswold	Jyni Koschak	Lisa Braun	Nathan Magel	Sheri Scanlon
Anna Larson	Connie Erickson	Gretchen Beilke	Kao Yang	Lisa Lambert	Nermina Jahic	Shirley Enderson
Anna Meyer	Connie Kauppi	Heidi Fransen	Karen Alderfer	Lisa Lundquist	Nicholas Cross	Shirley Hoffmann
Anne Gibbons	Connie McLemore	Heidi Heisl	Karen Alvrstad	Lisa Modry	Nicole Marxer	Sondra Baird
Anne Makepeace	Crystal Nutt	Heidi Holland	Karen Christensen	Lisa Moschkau	Nicole Moore	Sontha Reine
Anne Romens	Curt Murawski	Heidi Middleton	Karen Coddington	Lisa Wiersma	Nicole Will	Stacie Blair-Nelson
Annelisa Donlan	Cynthia Williams	Heidi Simmons	Karen Graika	Lisa Ziegler	Nijgia Bison	Stacy Sielaff
Annette Spehar	Dana Bultema	Heidi Skallet	Karen Irwin	Liz Maiers	Palmer Van Beest	Stephanie Oehrlein
Annie Dressen	Dara Cavallin	Helen Saum	Karen Liu	Liza Johnson	Pam Apold	Steve Martin
Anthony Nathe	Darlien Zibell	Hollie Ott	Karen Melges	Lois Pagnac	Pam Baltes	Sue Archbold
Audrey Bjerum	David Miller	Holly Renn	Karen Patton	Lois Schmeckpeper	Pam Empting	Sue Awh
Autumn Herber	(Neighbors)	Holly Witt	Karen Paulson	Lois Schmidt	Pamela Mills	Sue Martell
Azeta Garthune	Dawn Miller	Jack Hadlich	Karen Stroebel	Lori Severson	Pat Burns	Sue Sodeman
Barb Lindsay	Dawne Barwin	Jada Sanders	Karin Mack	Lori Sodeman	Pat Grans	Susan Connolly
Barb McKenzie	Deanna Patenaude	Jaime Renner	Karla Bataglia	Lorie Skaro-Johnson	Patrice Reed, OSB	Susan Derks
Barb Mullikin	Deb Johnson-Schad	Jan Aamoth	Kate Friedrich	Lydia Schlitter	Patricia McCleese	Susan Eisenschenk
Barb Simonsen	Deb Kleven	Jan Germann	Kate Gipp	Lyn Egolf Grider	Patricia Miller	Susan Schultz
Barbara Kermisch	Deb Kluck	Jan Redman	Kate Lecher	Lynette Bauer	Patsy Rollwagen	Tamara Beckley
Barbara Lundgren	Deb Meyer	Jane Cunningham	Kate Winterhalter	Lynette Roemer	Patty Ahl	Tammy Jopp
Barbara Mack	Deb Mortenson	Jane Erickson	Kathaleen Clingman	Lynn Anderson	Paul Jensen	Tara Stein
Barbara Semerad	Debbie Hummel	Jane Henkel	Katherine Ciecko	Lynn Moseng	Paula Boucher	Tashia Weisenburger
Barbara Stendahl	Debbie Staedt	Jane Knealing	Katherine	Lynne Davenport-	Paula Quam	Teresa Johnson
Barbara Stendahl	Debbie Vaughan	Janene Riedeman	Mohrenweiser	Hagen	Paula Van Avery	Teri Gullickson
Barbara Stone	Debbie Windschitl-	Janet Comer	Kathleen Carlson	Lynne Olson	Pauline Barker	Terri Steidl
Becky Nahvi	Pehrson	Janet Jacobson	Kathleen Weber	Maggie Hogan	Penny Kallas	Theresa Campagna
Beth Kangas	Debby Ellering-	Janice Webster	Kathy Erlandsen	Maggie Overman	Rachel Kallas	Theresa Thompson
Beth Knutson-	Rosenberg	Jasmine Lund	Kathy Wills	Maggie Parham	Rachel Howard	Theresa Williams
Kolodzne	Debi Brandt	Jay Haapala	Katie Bonk	Marcia Haglund	Rachel Johnson	Tim Wareham
Beth Mammenga	Deborah Lindamood	Jayne Dehnel	Katie Boone	Margaret Favre	Rachel Leshovsky	Tina Hyland
Beth Megas	Debra McCullough	Jean Anderson	Katie Brettingen	Margaret Gowan	Rachel Olson	Toni Gerard
Beth Shiek	Debra Mosberger	Jean Emmons	Katie Bull	Mester	Rachel Satterlee	Tracey Johnson
Beth Spande	DeDee Varner	Jean Murray	Katie LaPlant	Margaret Irwin	Ramona Digre	Tracy Meadows
Beth Zabel	Dee Dee Thesenvitz	Jeanette Larson	Katie Schmitt	Margaret Kenneally	Rayanne Sillers	Tricia Jackson
Bethany Kuehne	Deidra Jones	Jeanne Tramel	Katie Shabrack	Marie Aaberg	Rebecca Bedner	Trish Flannigan
Betty Cooper	Delicia Rice	Rasmussen	Katie Tucholke	Marilyn Campbell	Rebecca Lyons	Tristin Host
Betty Schnettler	DeLynn Mulligan	Jeff Ballew	Kayla Koep	Marion Gianlorenzi	Rebekah Christensen	Valerie Cromell
Bob Burgess	Denice Schafer	Jeff Laeger-	Kelly Greenlees	Marissa Engisch	Renée Kragnes	Vicki Sanvick
Bonita Carlson	Denise Ness	Hagemeister	Kelly Heipp	Marji Miller	Rhonda Johnson	Victoria McWane-
Bonnie Ebnet	Diana Dargen	Jeffrey Kulow	Kelly Herold	Marjori Bottila	Richard Bergeron	Creek
Brad Blackett	Diane Damerow	Jen Elbert	Kelly Ryan	Marrissa Lewis	Rick Schultz	Victoria Salas
Brad Cavallin	Diane Koehn	Jenessa Jensen	Kelly Trius	Marta Mersereau	Risa Nabielski	Wendie Rucker
Bradley Wuotila	Diane Moe	Jennie Connors	Kimberlee Bluhm	Martha Naegeli	Robin Brown	Wendy Walton
Brenda Lenertz	Diane Nippoldt	Jennifer Basch	Kimberly Carley	Mary Zishka	Robyn Gunnerson	Yolanda Purdy
Brenda Wuebkers	Diane Sobczak	Jennifer Kjar	Kimberly Dillon	Mary Ann Marschall	Robyn Jones-Boyer	Zach Spader
Brenna Severson	Dianne Vierling	Jennifer Koth	Kimberly Giles	Mary Bjerke	Rosanne Lasnetski	
Brett Jagodzinski	Dolores Karan	Jennifer Lawrence	Kirsten Fisher	Mary Handrahan	Rose Christensen	
Brett Zimowicz	Don Hrdina	Jennifer Lefebvre	Kris Brewer	Mary Hooper	Rut Newman	
Brian Relay	Donna Siemers	Jennifer Shinn	Kris Strobel	Mary Ims	Ruth Aldrich	
Bridget Whitney	Donna Wambeke	Jennifer Weaver	Kristi Powers	Mary Jo Bayliss	Ruth Fonstad	